HOW TO
ZOOM
WITH JCR EDUCATION

Just follow these simple steps for a seamless experience

zoom

To give you the best online learning experience, JCR Education uses Zoom, an easy-to-use video conferencing platform.

With Zoom, we're able to provide you with the same great level of training as our in-person events with the added convenience of remote learning.

Bookmark Your Zoom Page

Before the first day of the event, you'll receive access to the Learning Management System where you will find the Zoom meeting room link. We will be using the same link for each day, so we encourage you to bookmark it so you can easily find it.

Test Your Equipment

Before you start your first day, make sure your computer and your equipment are all set up and ready to go. You can test your video, audio, and microphone by going to **zoom.us/test**.

You'll be prompted to open a test zoom meeting room. There, you can check that your video feed is working, as well as your audio so you can hear the faculty and ask questions throughout the course. If you need additional support with your equipment, visit **zoom.us/support.**

Participate in Class

* Be active. Chime in during discussions.

* Use the **Chat** feature to ask questions during the event.

* Click on the **Participants** icon to find an option to raise your hand when you need to ask a question.

Practice Proper Online Etiquette

- Turn on your camera
- Make eye contact with the camera when speaking
- Mute yourself when not speaking

Find a Quiet Learning Space

- Office
- Home
- Library

- Coffee Shop
- Food Court/Mall
- Airport

Joint Commission Resources

Got more questions? Contact Customer Technical Support at support@jcrinc.com