

The Joint Commission and Joint Commission Resources
Home Care Accreditation Essentials
 Live - Virtual

Susan Curtis, MSN, RN
 Associate Director
 Standards Interpretation
 The Joint Commission

Mark Miller, MBA, MSN, RN
 Associate Director
 Standards Interpretation
 The Joint Commission

Wayne Murphy, RRT-NPS, MPS
 Field Director – Domestic Consulting
 Certified Green Belt
 Joint Commission Resources

Lisa Hardcastle, MHA, RN
 Associate Director
 Standards Interpretation
 The Joint Commission

Lynn Moran, PharmD
 Field Representative
 The Joint Commission

Christine Zajac, MPH
 Lead Account Executive
 Accreditation and Certification Operations
 The Joint Commission

Kathryn Kaiser, MBA, BSN, RN, CJCP
 Associate Director
 Standards Interpretation
 The Joint Commission

DAY ONE – Tuesday, May 7, 2024

All participants are together Day 1

All Times are CENTRAL Standard Time

10:00 – 10:15 am	Welcome <ul style="list-style-type: none"> • Introductions • Overview of Program
10:15 am – noon	<ul style="list-style-type: none"> • Organization Preparation and Assessment • Regulatory Guides • Using and Understanding the Manual • Survey Process Guide • Prioritizing Assessments • Review of Edition and Extranet site <p>Faculty – Kathy Kaiser, Wayne Murphy, and Christine Zajac</p>
12:00 pm – 12:30 pm	Break
12:30 – 1:45 pm	Survey Process Discussion <p>Faculty – Kathy Kaiser, Lynn Moran, Wayne Murphy,</p>
1:45 – 2:00 pm	Wrap Up and Q&A

DAY TWO – Wednesday, May 8, 2024

Learners start in their chapter review groups based on home care service/area.

All Times are CENTRAL Standard Time

	Hospice / Home Care	DME / Pharmacy
FACULTY	Susan Curtis/Lisa Hardcastle/ Kathryn Kaiser/Mark Miller	Lynn Moran and Wayne Murphy
10:00 – 11:00 am	Needs Assessment Most Frequently Scored Standards Survey Types: Deemed, HIT, PC only Review of Chapters <ul style="list-style-type: none"> • National Patient Safety Goals 	Needs Assessment Review of Chapters <ul style="list-style-type: none"> • Infection Prevention & Control • Performance Improvement

11:00 – Noon	Review of Chapters <ul style="list-style-type: none"> • Leadership • Performance Improvement 	Quality Standards
12:00 pm – 12:30 pm	BREAK	
12:30 – 1:00 pm	Review of Chapters <ul style="list-style-type: none"> • Infection Prevention & Control • Waived Testing 	Review of Chapters <ul style="list-style-type: none"> • Record of Care, Treatment, and Service • Provision of Care
1:00 – 2:15 pm	Review of Chapters <ul style="list-style-type: none"> • Accreditation Participation Requirements • Rights and Responsibilities of the Individual • Environment of Care • Human Resources 	Review of Chapters <ul style="list-style-type: none"> • Emergency Management • Environment of Care • Equipment Management
2:15 – 2:30 pm	Wrap Up and Q&A	

DAY THREE – Thursday, May 9, 2024

Learners start in their chapter review groups based on home care service/area.

All Times are CENTRAL Standard Time

	Hospice / Home Care	DME / Pharmacy
FACULTY	Lisa Hardcastle/ Kathryn Kaiser/Mark Miller	Lynn Moran and Wayne Murphy
10:00 – 10:15	Group Session – Review Day 1 Survey Process Content	
10:15 – 11:30 am	Review of Chapters <ul style="list-style-type: none"> • Provision of Care, Treatment and Services • Focus on Plan of Care Compliance 	Review of Chapters <ul style="list-style-type: none"> • Leadership • Information Management • Rights and Responsibilities of the Individual
11:30 - Noon	Review of Chapters <ul style="list-style-type: none"> • Record of Care, Treatment, and Services • Information Management 	Review of Chapters <ul style="list-style-type: none"> • Accreditation Participation Requirements • Human Resources • National Patient Safety Goals
Noon – 12:30 pm	Break	
12:30 – 2:00 pm	Review of Chapters <ul style="list-style-type: none"> • Equipment Management • Medication Management • Emergency Management 	DME: <ul style="list-style-type: none"> • Oxygen Risk Assessment • Clinical Respiratory Pharmacy: <ul style="list-style-type: none"> • Medication Management • Medication Compounding
2:00 – 2:30 pm	Wrap Up and Q&A	

Home Care Accreditation Essentials

PROGRAM OBJECTIVES

At the conclusion of this program, participants will be able to:

1. Discuss and identify risk points in The Joint Commission's (TJC) standards and survey processes related to your organization's ongoing survey readiness activities.
2. List unique aspects of your home care organization's accreditation by the Joint Commission as it relates to your type(s) of home care services.
3. Discuss compliance with Conditions of Participation and Quality Standards.
4. Explain strategies and compliance tips for home care accreditation standards, including challenging standards, in your home care organization.